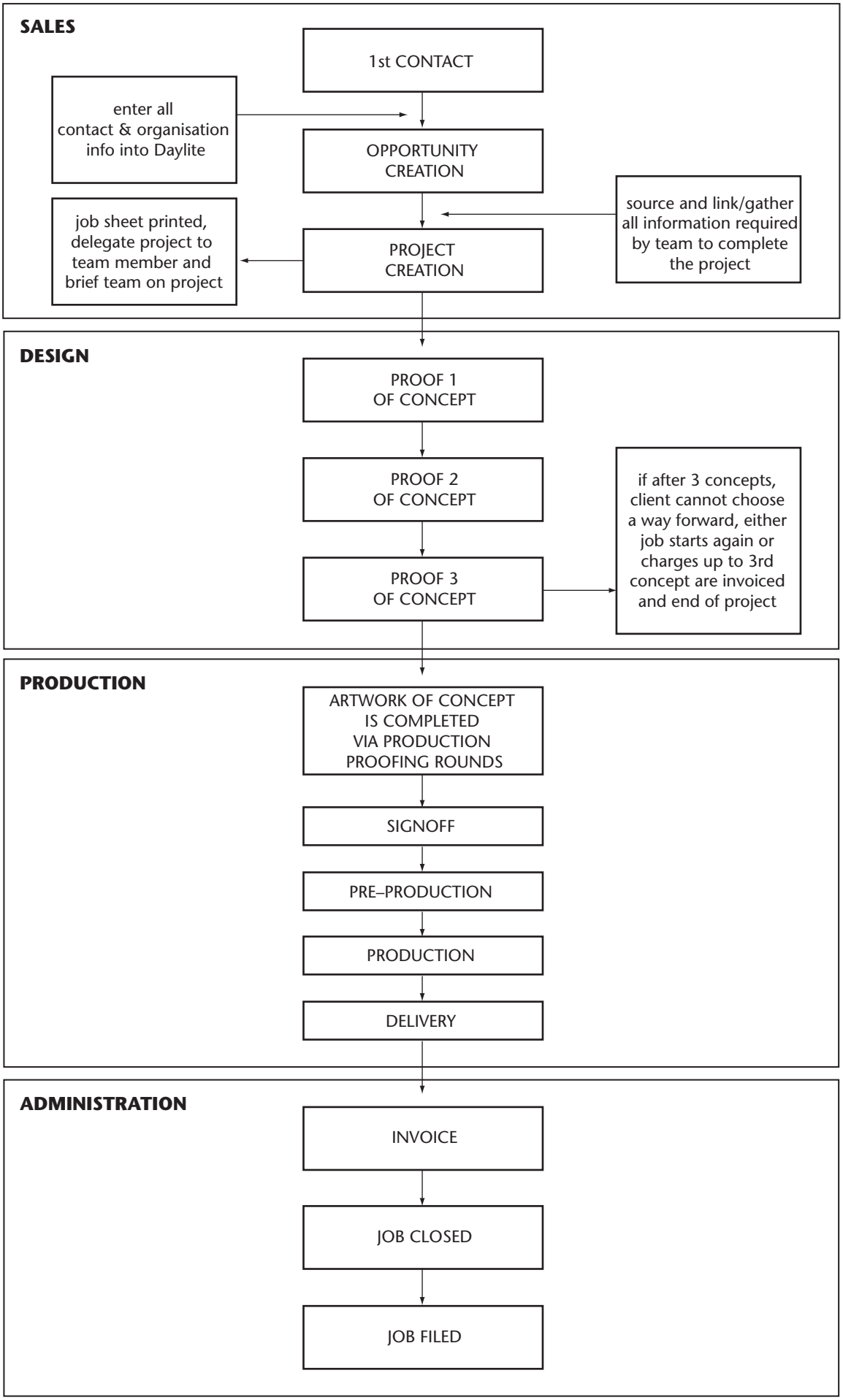TO COMPLETE A PROJECT FOR TFL FROM CONTACT TO DELIVERY